



## SERVICES WITHIN ALL-INCLUSIVE

Your All-inclusive package will start at 14:00 on the day of arrival and end after lunch at 14:30 on the day of departure and includes:

### ROOMS' AMENITIES

- Bottle of still water in the room upon arrival
- Wi-Fi, Safety Box & Branded bathroom amenities

### MEALS

**Breakfast-** choice of:

- Lavish buffet\* served in Main Restaurant "Alexandra" – (07:30 - 10:30)
- Breakfast to go upon early check-out <sup>[NB]</sup>

**Lunch-** choice of:

- Lunch buffet\* served in Main Restaurant "Alexandra" (12:30 - 14:00)
- Halfway snack/ Lunch to go <sup>[NB]</sup>

**Dinner**

- Buffet\* Dinner in Main Restaurant "Alexandra" - (19:00 - 21:30)

**Snacks**

- Coffee hour and sandwiches at Lobby Bar (10:30-12:30) and (14:00-18:00)

*\*NB: Reservation for each of the following options should be placed until 12:00 on the day before (minimum 24 hours in advance)..*

### REFRESHMENTS

All alcoholic and non- alcoholic domestic drinks are served as follows in accordance to the working hours of each venue and until 00:00h only in the "Social Club" Whiskey Lounge and lobby bar.:

- In our restaurants during meals: Main Restaurant Alexandra
- In our bars: Lobby Bar, Pool Bar<sup>[1]</sup>, "Social Club" Whiskey Lounge, Heros beach bar
- During dine around options listed in Special Meal Options

The beverages within the All-inclusive includes the following list of local drinks: Assorted Soft Drinks, Local Draft Beer, House Wine by the glass Red, White & Rose, Local Alcoholic Drinks, Selected Cocktails, Hot Beverages: coffee & tea

### SPECIAL MEAL OPTIONS

To make your stay even more special you can benefit from the following special meal options. Reservation for each of the following options should be placed until 12:00 on the day before (minimum 24 hours in advance) at the Guest Relations desk.

*NB: For all of the below options a 10.00 EUR per person per meal service fee is due*

- Lunch at the Greek Tavern "The Greek" <sup>[1]</sup> on 3 course set menu
- Lunch at 19<sup>th</sup> Hole Bar & Grill on 3 course set menu
- Dinner on 3 course set menu at the 19<sup>th</sup> Hole Bar & Grill <sup>[1]</sup>
- Dinner on 3 course set menu at restaurant Le Passage
- Dinner on 3 course set menu at the Greek Tavern "The Greek" <sup>[1]</sup>
- Breakfast, Lunch or Dinner served in the room on 3 course set menu

*Please note that seats for dine-around option in the venues are limited.*

*[1] The restaurants are in operation on rotation basis depending on seasonal and weather conditions in from mid June to mid September. Please consult for full details our Seasonal Operation Schedule for F&B Venues.*

### FACILITIES

In addition to the meals and beverages, the following benefits & services are included in the All-inclusive concept:

- Use of Spa Facilities: Turkish Bath, Finnish Sauna, Steam Bath, Jacuzzi, Adventure Showers, Lanconii, Infrared Sauna, use of indoor and outdoor pool, use of fitness
- Towels, umbrellas, sun bed are cost free in all the pools and on the beach on first come first served basis
- Shuttle to the beach in from mid-June to mid-September

*\* The sun beds and umbrellas on the beach have to be booked in advance at reception at least 24h the day before and are according to availability. Your booking is kept until 11:00*

### CHARGEABLE SERVICES

- Minibar
- Telephone in the room
- Laundry, ironing and dry-cleaning services
- Room service and in-room dining
- Spa & beauty treatments and products
- Outside hotel activities
- Boutiques and shops on site
- Any imported drinks and cigars, cigarettes and shisha
- Any sport facilities or lessons not listed in the cost-free services
- Special dinners or special themed evenings
- Parking
- All other services not listed in the section COST FREE SERVICES WITHIN ALL-INCLUSIVE, but offered in the resort.

### REGULATIONS

- All are served by the glass & only one drink at a time per person will be served. It is not permitted to accumulate drinks and to offer to other guests who do not have the ALL – INCLUSIVE PACKAGE. If so it will be charged to your room account.
  - For internal control, a bill will be presented to you for acknowledgement and signature.
  - Kindly inform your waiter/ress upon placing your order that you have the ALL – INCLUSIVE PACKAGE booked.
  - Families, guests sharing rooms or travelling as a "party" must always be under the same package conditions, this also stands for children and teenagers.
  - Any drinks or food items, offered to a non-resident or visitor, will be charged following the prices of the menu.
  - Guests must wear and present to the staff in time of order their all-inclusive bracelets to receive their benefits
  - \*Please note that all meal will be served either on buffet or set menu in the Main-Restaurant Alexandra according to the seasonal demand
  - Restaurants are open according to seasonal demand
- Any locations/ products/ items mentioned in the ALL-INCLUSIVE Package are subject to availability and change. The Hotel Management reserves the right to amend location and any content without prior notice.*

